

Hallmark Floors Total Floor Care

Restoration Oil Recoat & Touch Up



Hallmark Floors NuOil® Restoration Oil

Product Features

- Oxidative Hardening Restoration Oil
- For rejuvenation and deep cleaning of NuOil®finished floors.
- Fast Drying: 3 to 8 hours; a great commercial option.
- Good Coverage
- Low odor
- Solvents require environmental warning labels

Renovation

NuOil®, when not properly maintained, can develop a grey, low luster look which cannot be refreshed using Hallmark Natural Oil Cleaner, ReNu or Commercial ReNu products. The solution is Restoration Oil.

There are several ways this can happen:

- NuOil®, just like polyurethane, can loose luster, due to a build-up of light surface scratches and the effects of poor maintenance.
- Power heads on vacuums can pull oil from the floor and, in some cases, may remove both color and finish from the floor! (In fact, Hallmark Floors Maintenance and Warranty Guide specifies the use of a canister vacuum with soft brush attachment. <u>(Vacuums with power brush heads are not appropriate for any type of wood floor finish or species.)</u>
- Steam cleaners can both strip off the finish, penetrate and damage wood floors.
- Pretreated wipes or chemically-treated dusting products also have the potential to strip finish and or leave residue behind that effects the appearance and performance of the floor.
- In general, products intended for use on urethane finished floors may strip oils from NuOil® and many leave a soap residue that dulls the appearance of the floor.

Many times the need for Restoration Oil is facilitated by the use of maintenance products or practices listed above that are not appropriate for Hallmark Floors NuOil® Finish.

Getting Started – Standard Restoration

1. Thoroughly vacuum the floor with a canister vacuum with a soft brush attachment (use of a vacuum with a power brush head will damage the floor surface). Removal of all loose surface dirt prior to starting is critical to the success of renovation.





2. Select a high-traffic area where the appearance of the floor is most-noticeably effected. Using Hallmark TrueClean® Wood & LVT Cleaner, spray-mist an area of the floor and rub vigorously with a clean white towel. If the towel isnoticeably dirty, the dirt from the entire floor must be removed, prior to application of Restoration Oil.

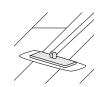
3. Shake spray bottle Trueclean® Wood & LVT

Cleaner: Before use, gently shake the bottle for 30s to make sure the cleaning agents are well-mixed.

4. Pre-Restoration Cleaning: Follow the instructions on the bottle of Hallmark Trueclean®. The cleaner can be sprayed directly on the floor in a fine mist. The mop system consists of a micro fiber applicator head. The micro fiber mop head must be moistened with water and well wrung out before applying the cleaner.



5. Wipe the Surface with Micro Fiber Mop: Vigorously rub



micro fiber mop with direction of the grain. (Always maintain a "leading edge" with the mop head, turning when you get to walls - DO NOT "back up", or you'll leave dirt behind.) When the applicator is showing dirt, either replace with a new one or rinse and wring out. Launder micro fiber mop heads after every

cleaning session (NO fabric softener, including in drying sheets).

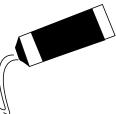
6. Repeat Step Two. If the rag and Hallmark Floors TrueClean® produce a clean rag, then proceed to step 8. If the rag still comes up dirty, see step 11.

7. Provide adequate ventilation while using Restoration Oil. Use protective gloves and goggles for protection from splashing.

8. Test a small area by applying a small amount of Restoration Oil and allowing to dry for several hours. Look for any wrinkling or peeling of Restoration Oil. If this occurs, urethane or some other surface contaminant is present.

9. Lightly pour Restoration Oil,

in a line onto the floor. Use a Micro Fiber Mop and apply a thin film of oil to the surface of the floor. Do not use too much or leave puddles on the floor. Use a motion that follows the lengthwise grain of the floor. Do not apply across the grain.



10. Place any rags or micro fiber mop heads used in the application of Restoration Oil in a bucket of water. Dispose of items in compliance with local fire safe regulations.

WARNING: These items are combustible and should not be left lying about. Cloth items that have been used in restoration process are capable of combusting.

11. Heavy Cleaning: TrueClean® must be employed if cleaning with a micro fiber mop still leaves dirt that can be picked up by spot cleaning with TrueClean and a white cloth.

- Mist Floor with TrueClean
- Buff the floor with TrueClean using terry cloth buffer pads or white foam pads. Replace pads frequently. Clean floor multiple times if necessary. The floor pads must come up clean during final pass with TrueClean® and pads prior to application of Restoration Oil.



If dirt still remains on floor, revisit step 11.



12. Extreme Cleaning is required if the previous steps have been unsuccessful. Buffing the floor with a small amounts of Restoration Oil in a puddle using a red buffing pad should clean the most heavily-soiled floors. Care should be used to jump the buffer with a light twist of the wrist to place pad directly on top of small puddle of oil. If this proves too difficult, stop the buffer, tilt back, and place the buffing pad and buffer back on top of the small puddle of oil and proceed with the buffing. Always ensuring that the puddle is in the center of the buffer prevents slinging of oil onto walls or other surrounding surfaces. Replace the red pads frequently, until floor is entirely clean.

Pet stains and other deeply-penetrated staining agents may not respond to any cleaning method.

When using a red pad, some burn-through of the color can occur at the corners and edges. These can be touched up using a Mohawk Color Felt Tipped Marker. Hallmark stocks all matching colors in a kit of markers and filler pencils. The touch up kit can be acquired through our national distribution network and your local Hallmark Retailer.

Felt Tip Marker Description: Both types of markers feature excellent flow. Markers contain light-fast pigments which seal, stain and finish in one easy operation. Markers can camouflage scratches that have gone through the factory color/stain layer and lightly reach into the wood. The nib remains usable for the life of the marker. Marks equally well with the edge, the bottom or the tip. Markers are compatible with NuOil®, oil finished floors.

13. The Buff-in Method of Restoration Oil can be used on Hallmark Floors NuOil® Finish. Using a white pad and small puddles of oil, work the oil into the surface. Care should be used to jump the buffer with a light twist of the wrist to place pad directly on top of the puddle of oil. If this proves too difficult, stop the buffer, tilt back, and place the buffing pad and buffer back on top of the small puddle of oil and proceed with the buffing. This prevents slinging of oil on to wall surfaces. Replace the red pads frequently until floor is entirely clean.

CAUTION: Restoration Oil is combustible. Soak all applicators, pads and rags in water and dispose of in a fire safe manner, in compliance with local regulations.

Steps 1 through 9, describe the majority of Restoration Oil applications.

Floor is dry within 3 to 8 hours. Allow 12 to 14 hours before returning furniture to room.

Allow three days before returning area rugs to floor.

Hallmark Floors NuOil® Restoration Oil video available on line at www.hallmarkfloors.com

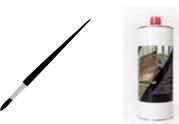
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When Used in Touch Up Applications

Surface Scratches –

Skill Level: Basic Start with Restoration Oil to touch up the scratch

Product Description: Hallmark Floors Restoration Oil is a highly durable oil wood floor finish. It is primarily designed for total recoat of a NuOil® floor. However, it can be applied to a light surface scratch with an artists brush.



Scratch Touch Up: Restoration Oil is also compatible with the felt tip markers and Fill Stik products found in the color touch-up kits.

Whole Board Touch Up:

- Tape off surrounding boards to avoid lap marks onto adjoining planks. Use Scotch Blue Painters Tape for delicate surfaces #2080.
- Pour a very thin bead of Restoration on the plank; very little is required.
- Distribute Restoration Oil evenly across the entire plank with a foam paint applicator pad.
- If a touched-up board is noticeably glossier that surrounding boards the gloss level can be decreased a little with a Scotch Brite v6448 – Green Pad, called Light Duty Hand Pad – (600) 600 grit.

<u>CAUTION: Restoration Oil is combustible. CAUTION: Rinse out artist</u> <u>brush with paint thinner and dispose of rags in fire safe manner. Soak</u> <u>all applicators in water and dispose of in fire safe manner in compliance</u> <u>with local regulations.</u>

Stain Removal:

Oil based agents such as cooking grease or oil that are left on the surface can penetrate an oil finish. The good news is these can be removed. Hot boiling oils or fats can be hot enough to scorch the wood. Burn marks cannot be removed using Restoration Oil

- Tape off surrounding boards to avoid lap marks onto adjoining planks. Use Scotch Blue Painters Tape for delicate surfaces #2080.
- Pour a very thin bead of Restoration on the stain; very little is required. Allow to sit on stain for 2 minutes. Gently rub the Scotch Brite Pad the direction of the grain to break up stain and pull it to the surface. May need a second attempt to remove or a more aggressive pad and or firmer pressure should be used.
- Wipe up excess oil and make sure an even coat of oil is on the board.

Depending on the size of the stain mild to aggressive pads will be required.

- Blue Non-Scratch Scotch Brite Pad: For light stains
- Green Heavy-Duty Scotch Brite Pad: For moderate stains
- Purple Extreme Duty Scotch Brite Pad: For stubborn deep-set stains.

Hallmark Floors – Mohawk Finishes Color Touch Up Kit

- Felt Tip Marker: Kits contain one or two felt tipped color markers. The markers will be either Ultra Mark 2000 or Pro Mark II. Number of markers and type will be determined by the color of the floor.
- **Fill Sticks:** Kit also contains one or two Fil-Stik, color fill sticks.



Hallmark Floors Total Floor Care Simply Better